

WHAT CAN YOU DO TO HELP?

Keep your appointments; remember we have reserved that time slot for you. Please let us know if you need to cancel or reschedule your appointment.



Before your visit

- Make a list of your health questions and bring it with you to your appointment.
- Make a list of any other healthcare providers you have seen since your last visit and ask them to send their report to your primary doctor.

On the day of your visit

- Bring all your medicines in their original containers to your appointment. Be sure to include prescriptions, over-the-counter, natural and herbal medicines and vitamins.
- Bring your Medicare, Medicaid, other insurance card, or other insurance information.
- If you need help, ask a friend or family member to join you.
- Talk to your provider about your health questions and about any concerns you might have with your care.

Be sure you know what you should do before you leave the clinic

After the visit

- Follow through with your treatment plan and let your team know if you are having any problems with your treatment plan.
- Keep your medical information in one place ready for the next visit.

**FRANKLIN HAS 24 LOCATIONS IN 6 COUNTIES
LOCATE AND VISIT THE ONE NEAREST YOU!**

FRANKLIN MEDICAL MALL
1303 Dr. Martin Luther King Jr. Ave.
Mobile, Alabama 36603
Tel: (251) 432-4117

HADLEY MEDICAL CENTER
572 Stanton Road
Mobile, Alabama 36617
Tel: (251) 444-1000

DR. ALBERT THOMAS MEDICAL CENTER
510 South Wilson Avenue
Prichard, Alabama 36610
Tel: (251) 301-7011
→ **PREVENTION & EDUCATION CENTER**
(SUBSTANCE ABUSE)
Tel: (251) 434-8195

H.E. SAVAGE MEMORIAL CENTER
(HEALTH CARE FOR THE HOMELESS)
1201 Springhill Avenue
Mobile, Alabama 36604
Tel: (251) 694-1801

MAYSVILLE MEDICAL CENTER
1956 Duval Street
Mobile, Alabama 36606
Tel: (251) 471-3747

LOXLEY FAMILY MEDICAL CENTER
1083 East Relham Drive
Loxley, Alabama 36551
Tel: (251) 964-4011

LOXLEY FAMILY DENTAL CENTER
3147 First Avenue
Loxley, Alabama 36551
Tel: (251) 964-2404

FOLEY SCHOOL BASED HEALTH CENTER
301 West Laurel Avenue
Foley, Alabama 36535
Tel: (251) 424-1340

FRISCO CITY FAMILY MEDICAL CENTER
53 Mulberry Street,
Frisco City, Alabama 36445
Tel: (251) 267-2880

EVERGREEN FAMILY MEDICAL CENTER
316 S. Main Street,
Evergreen, Alabama. 36401
Tel: (251) 578-2507

FRANKLIN FAMILY MEDICAL CENTER
103 Elliott Street
Brewton, Alabama 36426
TEL: (251) 236-8250

J.R. THOMAS WELLNESS, FITNESS & REHABILITATION CENTER
1361 Dr. Martin Luther King Jr. Avenue
Mobile, Alabama 36603
Tel: (251) 432-7189

AIELLO/BUSKEY MEDICAL CENTER
424 South Wilson Ave.
Prichard, Alabama 36610
Tel: (251) 452-1442

CENTRAL PLAZA TOWERS MEDICAL CENTER
300 Bay Shore Ave. Building 306, Suite 1
Mobile, Alabama 36607
Tel: (251) 478-5005

WEST MOBILE FAMILY MEDICAL CENTER
801 University Blvd. South Suite D
Mobile, Alabama 36609
Tel: (251) 344-1964

CHARLES WHITE FAMILY HEALTH CENTER
990 Cody Road, North
Mobile, Alabama 36608
Tel: (251) 444-1100

SOUTH BALDWIN FAMILY HEALTH CENTER
1628 North McKenzie Suite 102
Foley, Alabama 36535
Tel: (251) 947-1083

NORTH BALDWIN FAMILY HEALTH CENTER
201 D'Olive Street
Bay Minette, Alabama 36507
Tel: (251) 706-8700

GILBERTOWN MEDICAL & DENTAL CENTER
140 Front Street Suite 4
Gilbertown, Alabama 36908
Tel: (251) 843-5537

FRANKLIN EVERGREEN FAMILY HEALTH CENTER
100 Edwina Street
Evergreen, Alabama 36401
Tel: (251) 255-5830

BREWTON FAMILY DENTAL CENTER
1115 Azalea Place,
Brewton, Alabama 36426
Tel: (251) 867-8020

FRANKLIN MEDICAL & DENTAL EXPRESS and
FRANKLIN'S WELLNESS, SMILES & VISION EXPRESS

1303 Dr. Martin Luther King Jr. Ave.
Mobile, Alabama 36603
Tel: (251) 432-4117



WELCOME

To Your Medical Home



"Our Primary Concern is You"

WHAT IS PCMH?

Patient-Centered Medical Home

A medical home is the **one** place you and your family go for **all** your healthcare:

- Checkups
- Sick visits
- Accidents
- Special health needs
- Immunizations (shots)



In a **Medical Home** every effort will be made to make sure you see the same primary care provider every time you come into the center

In a **Medical Home** you will have an assigned care team responsible for coordinating all your health needs

In a **Medical Home** we promote a partnership between you the patient and your health care team

PATIENT-CENTERED
IS A WAY OF SAYING THAT YOU,
THE PATIENT,
ARE THE MOST IMPORTANT
PERSON IN THE
HEALTH CARE SYSTEM

YOUR MEDICAL HOME CAN HELP YOU:

Get to know your team

- You can get an appointment quickly, even on the same day when needed.
- You will see the same care team every time you come into the center.
- Your team can answer your questions and help you better understand your health care needs.
- Your team will have all of your records in one place and can help you track your health information.
- Your team will have convenient office hours for your appointments and provide you with options for after-hours care.
- Your team can work with other medical experts if needed and support you every step of the way.
- Your team can help you set goals for your care and help you meet your goals one step at a time.
- Your care team is committed to your health care needs. Call them with any questions you may have before or in between your appointments.



WORKING WITH YOUR TEAM MAY IMPROVE THE QUALITY OF YOUR HEALTH CARE AND SHORTEN THE TIME IT TAKES TO GET THAT CARE

Your **team** may include a doctor, nurse, nurse practitioner, medical assistant and a health educator, as well as other health care professionals like a pharmacist or physical therapist. These team members are like having "health coaches who help you get the care and services that are right for you.

Your family caregivers are also part of the team.

Remember you, the patient, are the most important member of the team.

PROVIDER: _____

CENTER: _____

PHONE: _____

HOURS: _____

IN CASE OF AN EMERGENCY PLEASE
CONTACT OUR AFTER HOURS CARE
AT TELEPHONE #
(251) 432-4117

www.franklinprimary.org



Joint Commission
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RECOGNIZED PRACTICE